

NetBackup™ for PostgreSQL Administrator's Guide

Windows and Linux

Release 10.4



NetBackup™ for PostgreSQL Administrator's Guide

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Introduction to NetBackup for PostgreSQL

This chapter includes the following topics:

- [Features supported by NetBackup for PostgreSQL](#)
- [Prerequisites for NetBackup for PostgreSQL](#)
- [Authenticating the PostgreSQL environment password](#)

Features supported by NetBackup for PostgreSQL

[Table 1-1](#) lists the features that are supported by the agent.

Table 1-1 Features of NetBackup for PostgreSQL

Features	Description
Backup	The agent supports full instance backups of the PostgreSQL database.
Restore	The agent supports full instance restores of PostgreSQL backups.
Redirected restore	The agent supports restoring PostgreSQL backups to alternate NetBackup clients.

Prerequisites for NetBackup for PostgreSQL

Ensure that you meet the following prerequisites:

- NetBackup is installed and operational on the primary server, media server, and the client.
- The PostgreSQL database is installed and operational on the client.

Post-installation requirements for NetBackup

After you install

- (Windows) Ensure that the user who is performing backups and restores has administrative privileges.
- (Linux) Symbolic link: If a symbolic link does not exist, create `libpq.so` that points to `libpq.so.<n>`, where `<n>` is the PostgreSQL library version. You can create the symbolic link at your chosen directory.
For example, if the PostgreSQL library version is 5, then the symbolic link `libpq.so` points to `libpq.so.5`.

```
#ln -s /<pgsql_lib_install_path>/libpq.so.5 libpq.so
```
- (Linux) Ensure that the user who is performing backups and restores is a super user or has superuser privileges.
- Set the following database user privileges:

Table 1-2 User and the privileges

User	Privileges
Backup	LOCK TABLES, SELECT FILE, RELOAD, SUPER, UPDATE, TRIGGER, SHOW, VIEW, EXECUTE, and EVENT.
Restore	CREATE, DROP, INDEX, SHUTDOWN, INSERT, ALTER, DELETE, UPDATE, TRIGGER, SUPER, and CREATE VIEW.

To set the database user privileges, run the following PostgreSQL command:

```
ALTER USER<db_user> with SUPERUSER
```

For more information, see *PostgreSQL Administrator's Guide*.

Authenticating the PostgreSQL environment password

Authenticating the PostgreSQL environment password keeps you from specifying the password every time you run a backup. The password file stores the password and the application picks the password every time you run a backup.

The password file

The password file for Windows is `pgpass.conf` and for Linux it is `.pgpass` file.

The password file must contain the lines of the following format:

```
hostname:port:database:username:password
```

In Linux, after you edit the `.pgpass` file, change the `.pgpass` file permissions.

Authenticating the password on Windows

To authenticate the password

- 1 Run the following command:

```
>echo%AppData%
```

```
O/P: C:\Users\Administrator\AppData\Roaming
```

- 2 Create `postgresql` directory in `C:\Users\Administrator\AppData\Roaming` path.

- 3 Create `pgpass.conf` in the `postgresql` directory.

- 4 In the `pgpass.conf` file update the following and then save the file.

```
hostname:port:database:username:password
```

```
For example, localhost:5432:*:postgres:test_123
```

- 5 Restart the `postgres` services.

Authenticating the password on Linux

To authenticate the password

- 1 Create `.pgpass` file in the user's home directory.

- 2 Edit the `.pgpass` file as:

```
hostname:port:database_name:username:password
```

- 3 To change the `.pgpass` file permissions, run the following command:

```
$ chmod 0600 ~/.pgpass
```

Configuring NetBackup for PostgreSQL

This chapter includes the following topics:

- [Configuring PostgreSQL backups with DataStore policies](#)

Configuring PostgreSQL backups with DataStore policies

The agent uses the DataStore policies to define the attributes, schedules, clients list, and backup selections.

To configure the PostgreSQL database backups with DataStore policies, complete the following steps:

- 1 Log on to the primary server as an administrator (Windows) or root (Linux).
- 2 In the **NetBackup Administration Console**, expand **NetBackup Management**, and then click **Policies**.
- 3 In **All Policies** pane, right-click **Summary of All Policies**, and then click **New Policy**.
- 4 In **Add a New Policy** dialog box, enter the unique policy name.
- 5 In the **Change Policy** dialog box, select **DataStore Policy** from the **Policy Type** drop-down list.
- 6 From the **Policy Storage** list, select a **disk-based storage unit** for storage.

- 7 To select the schedule type, under the **Schedules** tab, click **OK** to select the **Application Backup** schedule type.

Note: The XBSA framework supports the **Application backup** schedule type only.

- 8 In the **Clients** tab, click **New** and then add the NetBackup client that has the **NetBackup for PostgreSQL Agent**.
- 9 In the **Add Client** screen, click **New**, and then in the **Client Name** field, type the name of the client.
- 10 In the **NetBackup Administration Console**, click **NetBackup Management > Policies** to view the policy in the existing policies list.
- 11 Before performing the backup, review the settings in the `nbpgsql.conf` file.
For more information, see

Note: Ensure that the PostgreSQL agent and NetBackup are of the same version for successful backup and restore operations.

NetBackup for PostgreSQL backup and restore

This chapter includes the following topics:

- [About PostgreSQL backups](#)
- [Performing PostgreSQL backups](#)
- [Validating the PostgreSQL backups](#)
- [Querying the PostgreSQL backups](#)
- [Deleting backup information from the NetBackup catalog files](#)
- [About PostgreSQL restore](#)
- [Performing the PostgreSQL restores](#)
- [Redirected restores](#)
- [Recovering the restores](#)
- [Disaster recovery](#)

About PostgreSQL backups

The `nbpgsql -o backup` command for backup initiates the backup operation using the `-S`, `-P`, and `-s` as the required parameters. The parameters `-l` and `-z` are the required parameters for Linux operating systems.

After you set the parameters for the backup, the agent reads the parameters and starts the backup according to the specified parameters. The agent writes the data that you want to protect into the WAL files.

These WAL files are then archived in the archive directory that you can create at your chosen location.

When you create the archive or WAL directory, Veritas recommends that you create outside the data directory.

Ensure that before you run a backup, set the parameters in the `postgresql.conf` file to enable WAL archiving.

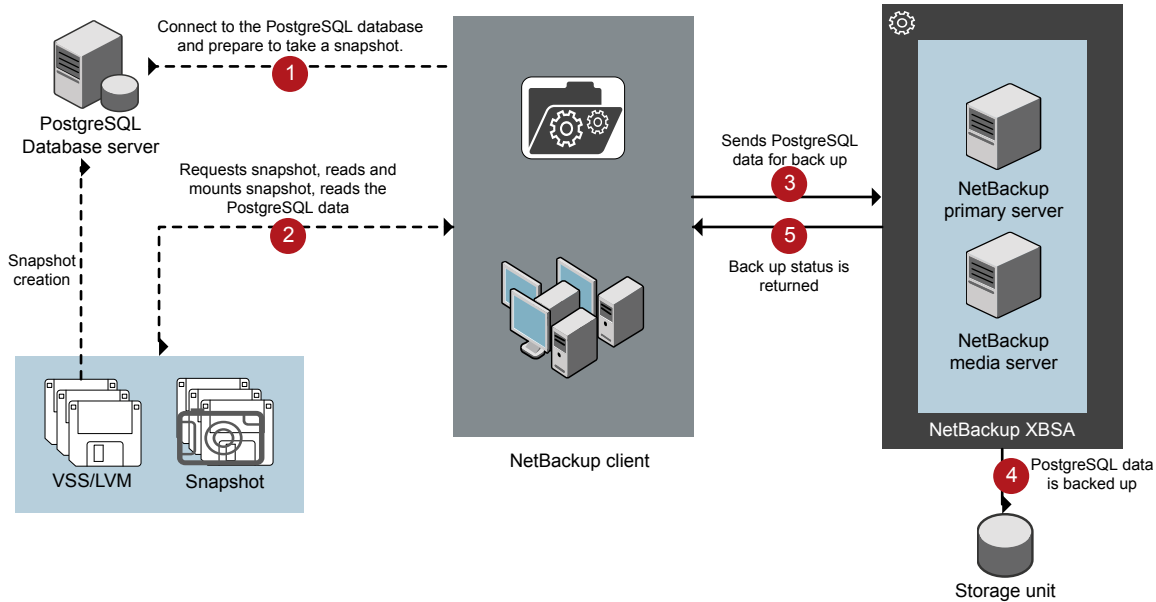
For more information, see See ["The postgresql.conf configuration file"](#) on page 14.

The agent protects the following files:

- Schema files that are associated with all database tables.
- Files that are associated with the database tables.
- Data and index files.

Note: Ensure that the PostgreSQL agent and NetBackup are of the same version for successful backup and restore operations.

Figure 3-1 NetBackup for PostgreSQL backup workflow



The NetBackup for PostgreSQL workflow

When you run the backup, the NetBackup client (nbpostgresql) connects to the PostgreSQL database to execute a flush and read only lock on all tables. The NetBackup client then reads the associated PostgreSQL database files from the mounted directory and initiates the backup.

The LVM or VSS, creates a snapshot, and mounts the snapshot. The associated files (whole instance) are archived into file. The NetBackup client copies the archived file into the XBSA data object and sends to the NetBackup XBSA interface.

The NetBackup XBSA interface writes this data to the mounted media or disk storage managed by the NetBackup media server.

The command prompt displays the successful completion status of the backup. The **Activity Monitor** also displays the status for the backup job.

The postgresql.conf configuration file

The `postgresql.conf` file contains the parameters that you must set to enable WAL archiving before you run a backup.

[Table 3-1](#) table lists the parameters that you must set to archive the WAL logs.

Table 3-1 The `postgres.conf` parameters to enable WAL archiving

Parameters	Description
wal_level	This parameter determines how much information is written to the WAL files.
archive_mode	This parameter enables the archive mode so that the WAL logs get stored in the archive directory using the <code>archive_command</code> .
archive_timeout	This parameter sets the number of seconds after which the log file segment switches to a new segment.
statement_timeout	This parameter aborts any statement that takes more than the set number of milliseconds.

Performing PostgreSQL backups

This topic lists the prerequisites for the backup, describes the procedure to run a backup, and the information to schedule the backup from NetBackup.

Prerequisites

Before you run the backup, ensure that you meet the following prerequisites:

- Ensure that the user has administrator (Windows) or root (Linux) access.
- (Windows) Set the `NetBackup\bin` directory in the environment variable.
For example, `Path =C:\Program Files\Veritas\Netbackup\bin`
- (Linux) Symbolic link: If a symbolic link does not exists, create the symbolic link `libpq.so` and ensure that it points to the valid `libpq .so.<n>`, where `n` is the PostgreSQL library version.
- Create the `archivedir` directory and then set the following parameters in the `postgresql.conf` file:
 - `wal_level = archive`
 - `archive_mode = on`
 - `archive_timeout =0`

- `statement_timeout=0`

Note: Ensure that you add the time in *milliseconds*. The recommended time is 30000 milliseconds (30 seconds).

- Mention the following changes for `archive_command`
 - (Windows) `'copy ' "%p" "C:\\archivedir\\%f"'`
 - (Linux) `test ! -f <archive_path>/%f && cp %p <archive_path>/%f`
- (Linux) After creating the `archivedir` directory, change the group and ownership to PostgreSQL user.
- Restart the PostgreSQL services.
- Configure PostgreSQL backups with **DataStore** policies.
For more information, See [“Configuring PostgreSQL backups with DataStore policies”](#) on page 9.
- Verify the installation prerequisites and the post-installation requirements.
For more information,
For more information, See [“Post-installation requirements for NetBackup”](#) on page 7.

To run the backup

- 1 Run the following command:

```
nbpgsql -o backup
-S primary_server
-P policy_name
-s schedule_name
(Linux)-z snapshot_size
(Linux)-l postgresql_library_path
[-portnum db_port]
[-u dbuser]
(Linux)[-b backup_type]
```

- 2 (Optional) Type the database password, when the command line prompts for a password . NetBackup connects to the database and initiates the backup.

Scheduling PostgreSQL backups from NetBackup

You can schedule the PostgreSQL backups from the **NetBackup Administration Console** using the **DataStore** policy to call a backup script.

For more information, see https://www.veritas.com/support/en_US/article.100041371

Validating the PostgreSQL backups

After a successful backup, you can view and verify the backup information using the following command:

```
nbpgsql -o query
```

Querying the PostgreSQL backups

The `nbpgsql -o query` command lists previously backed up files according to the options that you specify.

The parameter `-s` is the required parameter. You can use the `-C` and `-P` options to define a different client and policy.

To query a backup

- 1 Configure the parameters on the command line.
- 2 Run the following command:

```
nbpgsql -o query -S primary_server [-C client_name] [-P  
policy_name]
```

For example, to query a backup from client `ClientA`, run the following command:

```
nbpgsql -o query -S primary_server [-C ClientA]
```

For example, to list backup files with the policy name `policy_name`, run the following command:

```
nbpgsql -o query -S primary_server [-P policy_name]
```

Deleting backup information from the NetBackup catalog files

The `nbpgsql -o delete` command, removes the backup information from the catalog files but retains the backup files on the NetBackup media server. The parameter `-s` is required parameter. You can use the `-id` option to delete a backup by specifying its backup image name.

To delete the backup information

- 1 Configure the parameters on the command line.
- 2 Run the following command:

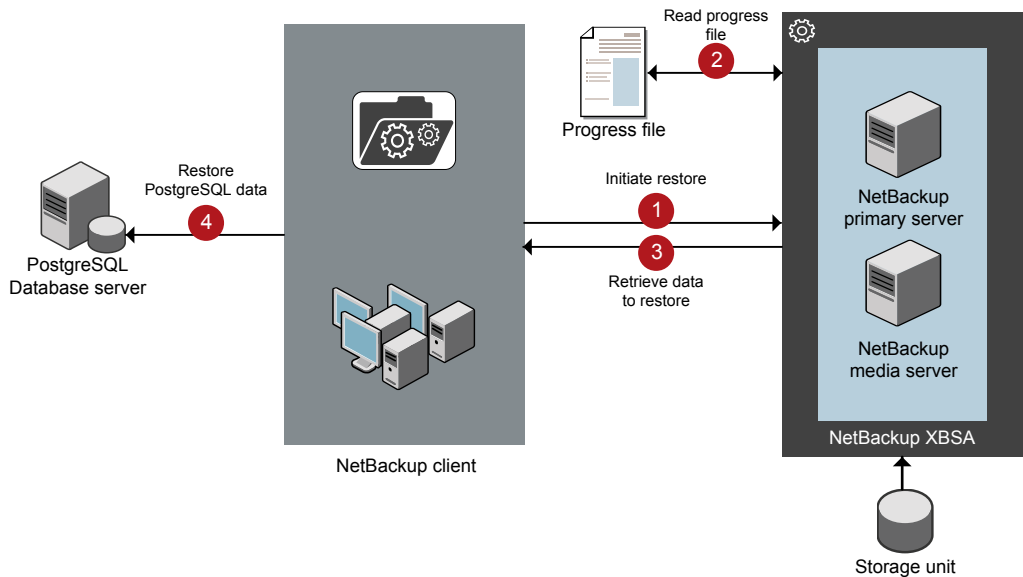
```
nbpgsql -o delete -S primary_server [-id db_backup_id].
```

About PostgreSQL restore

The `nbpgsql -o restore` command for restore initiates the restore operation using `-s` and `-t` as the required parameters. The parameters `-id` and `-c` are optional parameters.

The parameter `-id` restores the backup using the specified backup image name. The parameter `-c` lists all the backups that exist on the specified client. When you do not specify `-c`, it defaults to NetBackup primary server.

Figure 3-2 NetBackup for PostgreSQL restore workflow



The NetBackup for PostgreSQL restore workflow

After you specify the parameters, the agent reads the command line arguments.

The agent then interacts with the NetBackup XBSA interface to retrieve the backup, using the specified parameters.

The NetBackup XBSA interface reads the progress files to receive the PostgreSQL backup files to restore them to the target directory.

The command prompt indicates the successful completion status of the restore. The **Activity Monitor** displays the status for the restore job.

In Linux operating systems, after a successful restore, the owner and group of the restored data defaults to `postgres`. You must change the ownership to PostgreSQL user and modify the settings according to your environment.

In Linux operating system, if the data directory contains symbolic link, the backup does not retain the link information. The symbolic link gets backed up as a normal data directory and is restored as a normal directory. To restore the link, you must reconfigure the symbolic link.

Note: Ensure that the target directory is valid and empty.

Prerequisites

Before you run a restore, ensure that you meet the following prerequisites:

- Ensure that the user has administrator (Windows) or root (Linux) access.
- (LVM users) Ensure that data logs and the logs directory reside on the logical volume.

Performing the PostgreSQL restores

To restore the backup

- 1 Configure the parameters on the command line.
- 2 Run the following command:

```
nbpgsql -o restore -S primary_server -t target_directory [-id  
db_backup_id] [-C client_name]
```

Note: Ensure that the PostgreSQL agent and NetBackup are of the same version for successful backup and restore operations.

Redirected restores

Redirected restores lets you restore backup files to a client different from the client that originally performed the backup. The new location can be a different host or a different file path using a different name for the redirected restore. To redirect a restore to a different host, include the destination client name in the `install_path\NetBackup\db\altnames` directory.

Performing redirected restores

To redirect a restore to a different host

- 1 Update the NetBackup client name as the host and the PostgreSQL target directory as the directory where you want to redirect the restore.
- 2 On the NetBackup primary server, create an `altnames` directory for the host that you want to have permission to perform the redirected restore. For example, to give Host B permissions to restore from another host, create the following file:
 - (Windows) `install_path\NetBackup\db\altnames\HostB`
 - (Linux RHEL and SLES) `/usr/openv/netbackup/db/altnames/HostB`
- 3 In the `altnames` directory, add the names of the client(s) whose files the requesting client wants to restore. For example, if you want Host B to have permissions to redirect restores from Host A, add Host A to the Host B file.

Note: (Linux only) The NetBackup service user account must have ownership of the `altnames` directory and host files.

- 4 Run the following command:

```
nbpqsql -o restore -S primary_server_name -t target_directory
-portnum db_port [-id db_backup_id] [-C client_name]
```

Note: For redirected restore, provide the source client name (client from which backup was taken) to the `-C` option.

- 5 After a successful redirected restore, undo the changes that you made on the primary server and the client.

To redirect a restore to a different file path

- 1 Run the following command:

```
nbpgsql -o restore -S primary_server_name -t target_directory  
-portnum database_server_port [-id db_backup_id] [-C client_name]
```

- 2 Copy the restore data to the data directory.
- 3 After a successful restore, change the ownership of data directory to PostgreSQL user and modify the settings according to your environment.

Recovering the restores

Select a recovery workflow based on the version of PostgreSQL you are using. If you are using PostgreSQL version 12 or later, go directly to the section [Recovering for PostgreSQL version 12 or later](#).

Recovering for PostgreSQL version 11 or earlier

After a successful restore, to recover the restore, copy the `recovery.conf.sample` file to the PostgreSQL data directory. The `recovery.conf.sample` is available at the PostgreSQL install path. Ensure that after you copy the recovery file, remove the `.sample` extension.

When you set the parameters and restart the PostgreSQL services, the server goes into the recovery mode and reads the archived WAL files. If the recovery gets terminated, you can restart the server to continue the recovery process.

After successful completion, the server renames the `recovery.conf` file to `recovery.done` to prevent re-entering into the recovery mode.

In Linux operating system, the owner and the group defaults to `postgres` after a successful restore. You must change the ownership to PostgreSQL owner and modify the settings according to your environment.

The recovery.conf configuration file

The `recovery.conf` file contains the parameters that you must set to enable archive recovery or act as a replication standby. The parameters must be set again for the subsequent recovery that you must perform.

[Table 3-2](#) lists the parameters that you must set to enable archive recovery.

Table 3-2 The `recovery.conf` file parameters

Parameters	Description
<code>restore_command</code>	This parameter specifies the shell command that is run to copy log files back from archival storage. This parameter is required for archival storage but is optional for streaming replication. The command string may contain <code>%f</code> that is replaced by the name of the desired log file and <code>%p</code> is replaced by the absolute path to copy the log file to.
<code>recovery_target</code>	This parameter stops the roll-forward at a specific point. By default, the recovery rolls forward to the end of the WAL log.

Performing the restore recovery

To recover the restore

- 1 Stop the PostgreSQL services.
- 2 Copy the restore data into the PostgreSQL data directory.
- 3 (Linux) Change the ownership to PostgreSQL user.
- 4 Copy the `recovery.conf` file to the PostgreSQL data directory and remove the `.sample` extension.
- 5 (Linux) Change the ownership to the PostgreSQL user and modify the settings according to your environment.
- 6 Edit the `recovery.conf` file to set the following:
 - (Windows) Mention the `restore_command` parameter as `cp "<PostgreSQL-data-directory>\pgarchive\%\f" "%p"`
 - (Linux) Mention the `restore_command` as `cp <PostgreSQL-data-directory>/pgarchive/%f %p`
 - Remove the `pause_recovery_target` parameter.
- 7 Start the PostgreSQL services.
- 8 After successful recovery, delete the `pgarchive` directory and the `recovery.done` file.

Recovering for PostgreSQL version 12 or later

If you are using PostgreSQL version 12 or a higher version, perform the following steps.

To recover the restore

- 1 Stop the PostgreSQL services.
- 2 Copy the restore data into the PostgreSQL data directory.
- 3 (Linux) Change the ownership to PostgreSQL user.
- 4 (Windows) Mention the `restore_command` parameter as `cp "<PostgreSQL-data-directory>\pgarchive\%f" "%p"`
- 5 (Linux) Mention the `restore_command` as `cp <PostgreSQL-data-directory>/pgarchive/%f %p`
- 6 Create an empty file named `recovery.signal` in the PostgreSQL data directory.
For example, # `touch /<target_restored_directory>/recovery.signal`
- 7 (Linux) Change ownership of the **recovery.signal** file to the PostgreSQL user.
For example: `chown postgres:postgres /<PostgreSQL-data-directory>/recovery.signal`
- 8 Start the PostgreSQL services.

Disaster recovery

Disaster recovery is a plan to recover the data that can get lost in a disaster event. The agent supports redirected restore as a disaster recovery strategy.

For more information, See [“Redirected restores”](#) on page 19.

Troubleshooting for PostgreSQL

This chapter includes the following topics:

- [Troubleshooting errors when using NetBackup for PostgreSQL](#)

Troubleshooting errors when using NetBackup for PostgreSQL

General guidelines to resolve problems

The following table includes the steps that help you resolve problems you may encounter while using NetBackup for PostgreSQL Agent.

Table 4-1 General steps to resolve problems

Steps	Action	Description
Step1	Remember the error message.	Error messages are usually the vehicles for telling you something went wrong. If you do not see an error on the command line, but still suspect a problem, check the logs and the reports. These can provide an error message that directly points to the problem. The logs and reports are essential troubleshooting tools.

Table 4-1 General steps to resolve problems (*continued*)

Steps	Action	Description
Step 2	Identify what you were doing when the problem occurred.	Ask the following questions: ■ What operation was tried? ■ What method did you use? ■ What type of server platform and operating system was involved? ■ If your site uses both primary server and media server, was it a primary server or a media server? ■ If a client was involved, what type of client was it? ■ Have you performed the operation successfully in the past? If so, what is different now? ■ What is the service pack level? ■ Do you use operating system software with the latest fixes supplied, especially those required for use with NetBackup? ■ Is your device firmware at a level, or higher than the level, at which it has been tested according to the posted device compatibility lists?
Step 3	Record all information.	Capture potentially valuable information. ■ The NetBackup logs. ■ The logs specific to NetBackup for PostgreSQL Agent logs. ■ The logs specific to NetBackup XBSA.
Step 4	Correct the problem.	After you define the problem, use the information to correct it.
Step 5	Contact Technical Support.	If you cannot solve the troubleshooting, contact the Technical support.

Troubleshooting errors using logs and reports

To troubleshoot the errors, you can refer to the NetBackup logs. These logs are located at the following locations:

The NetBackup primary server logs are located at:

- `install_path\NetBackup\logs\bprd`
- `install_path\NetBackup\logs\bpcd`
- `install_path\NetBackup\logs\user_ops\dbext\logs`

You must enable the `bprd` and the `bpcd` log files. For more information, see the *NetBackup Troubleshooting Guide*.

The logs that are specific to NetBackup client are located at:

- `install_path\netbackup\logs\nbpgsql.log`

The logs that are specific to NetBackup XBSA are located at:

- `<NetBackup_install_path>/netbackup/logs/exten_client`

Troubleshooting NetBackup errors

For troubleshooting NetBackup errors, see *NetBackup Troubleshooting Guide* and the *NetBackup Commands Reference Guide*.

Troubleshooting NetBackup for PostgreSQL errors

[Table 4-2](#) lists and describes the errors and the solutions to troubleshoot the problems while running the operations.

Table 4-2 Troubleshooting NetBackup for PostgreSQL errors

Problems	Description	Solution
The <code>nbpgsql</code> backup fails with the following error: <i>Unable to load postgresql library</i>	You may encounter this problem when the library path is not provided in the <code>nbpgsql</code> command using the <code>"-l"</code> switch or the library path is provided but it does not contain <code>libpq.so</code> (Linux) or <code>libpq.dll</code> (Windows).	Verify the following and then run the backup again: ■ Ensure that you provide the correct postgresql library path, which contains the <code>libpq.so</code> (Linux) or <code>libpq.dll</code> (Windows) file. ■ (Linux) If <code>libpq.so</code> is not available, create a symbolic link named <code>libpq.so</code> that points to <code>libpq.so.<n></code>. ■ (Windows) If <code>libpq.dll</code> is not available under <code>bin</code> directory of the PostgreSQL installation location, it may be available under <code>lib</code> directory.
The <code>nbpgsql</code> backup fails with the following error: <i>Unable to connect to the database</i>	The PostgreSQL backup fails when the <code>nbpgsql</code> command is run with invalid database user name, port number, or password.	To add the appropriate database user name and port number: ■ Provide the database user name using the <code>"-u"</code> switch of the <code>nbpgsql</code> command. ■ Provide the database port number using the <code>"-portnum"</code> switch of <code>nbpgsql</code> command. ■ Provide the database password using the <code>my.cnf</code> (Linux) or <code>my.ini</code> (Windows) file. See "Authenticating the PostgreSQL environment password" on page 7.
The <code>nbpgsql</code> backup fails with the following error: <i>Unable to load xbsa.dll</i>	The <code>nbpgsql</code> backup fails if the environment variable <code>path</code> is not updated with NetBackup <code>bin</code> directory.	To run a <code>nbpgsql</code> backup successfully: ■ Update the environment variable <code>path</code> with <code>NetBackup_install_path/bin</code>.

Table 4-2 Troubleshooting NetBackup for PostgreSQL errors (*continued*)

Problems	Description	Solution
The <code>nbpgsql</code> backup fails with the following error: <i>XBSA initiation failed</i>	The <code>nbpgsql</code> backup fails if the <code>nbpgsql.conf</code> file is not updated with the required parameters.	To run the <code>nbpgsql</code> backup successfully: ■ Configure the valid primary server name, policy name, schedule type in the <code>nbpgsql.conf</code> file or from the command line. ■ Verify if there are communication errors between the <code>nbpgsql</code> agent and the NetBackup primary server. For more information see the <i>NetBackup Administrator's Guide Volume I</i>.
(Windows) <i>VSS snapshot creation failed</i>	The <code>nbpgsql</code> backup may fail when the user does not have the privileges to run the <code>nbpgsql</code> operations.	Run <code>cmd.exe</code> in Administrator mode.
The <code>nbpgsql</code> restore operation does not restore any data from the target NetBackup client.	The <code>nbpgsql</code> restore fails if the <code>nbpgsql.conf</code> file is not updated with the NetBackup client name and the target directory.	For a successful restore: ■ Verify that the target directory is valid and empty. ■ Initiate the restore from the NetBackup source client. ■ Set the NetBackup client name and target directory parameters in the <code>nbpgsql.conf</code> file.
The <code>nbpgsql</code> backup fails with the following error: (Linux) <i>Error creating LVM snapshot</i>	The <code>nbpgsql</code> backup may fail when the volume group does not have sufficient space for the snapshot.	To verify the space in the volume group: 1 Run the following command: <code>\$vgs</code> The command displays the volume group details. 2 Update the <code>nbpgsql.conf</code> file with the appropriate snapshot size. The snapshot should be equivalent to or more than the instance size.

Table 4-2 Troubleshooting NetBackup for PostgreSQL errors (*continued*)

Problems	Description	Solution
Error messages after a successful backup: <pre><volume_group>/<snapshot_name> Read failure after 0 of 4096 at 29393616896: input or output error.</pre> OR <pre><volume_group>/<snapshot_name>: read failure after 0 of 4096 at 4096: input or output error.</pre>	The <code>nbpgsql</code> backup gives these errors when the volume group contains the snapshots. You can list the snapshots and then remove them before you run the backup again. Note: <code>nbpgsql</code> created LVM snapshot names are prefixed with <code>pgsqlsnap</code>	To remove the snapshots: 1 Run the following command to list the existing snapshot: <pre>\$lvs</pre> The command displays the snapshot details. 2 To remove the snapshots, run the following command: <pre>\$ lvremove -f <volume_group>/<snapshot_name></pre>
The <code>nbpgsql</code> backup on Linux (LVM), fails with the following error: <i>Error unmounting the snapshot-Device or resource busy</i> OR <i>Error removing the snapshot-pgsqlsnap_<timestamp></i> Note: <code><timestamp></code> is the LVM snapshot time.	The <code>nbpgsql</code> backup fails during an attempt to unmount the snapshot, the device, or when you remove the existing snapshots.	To unmount the snapshot 1 Run the following command to list all mounted file systems: <pre>\$ mount-l</pre> 2 If the snapshot still exists, create a mount directory using the following command: <pre>\$mount<mount_directory></pre> Note: This directory is created in <code>/mnt/<snapshot_name></code>. The prefix names for snapshot are <code>pgsqlsnap</code>. 3 Run the following command to remove the mount directory: <pre>\$rm -rf <mount_directory></pre> 4 Run the following command to remove the snapshot manually: <pre>lvremove -f <volume_group>/<snapshot_name></pre>

Table 4-2 Troubleshooting NetBackup for PostgreSQL errors (*continued*)

Problems	Description	Solution
Even after a successful restore, the PostgreSQL services, failed to start.	The restore operation is successful, only when you restore the backup on a machine that has the same minor version of PostgreSQL. For example, if you back up a file from PostgreSQL version 9.6.x, then you must restore the file to a computer with PostgreSQL version 9.6.x.	Verify that the PostgreSQL version from the backed up data is same as the PostgreSQL version on the computer where you want to restore the data.
The <code>nbpgsql.conf</code> file is missing after installing the agent on RHEL or SUSE.	Starting from NetBackup 8.2, the <code>nbpgsql.conf</code> file is not created by default when you install the agent on RHEL or SUSE. The existing configuration file is prevented from getting overwritten as the RPM installer overwrites any existing files in the destination directory <code>/usr/NBPostgreSQLAgent/</code>.	If the <code>nbpgsql.conf</code> file does not exist, you can create the file by running the backup utility command without any options. For example, <code>./nbpgsql</code>. This command creates the default <code>nbpgsql.conf</code> file.
Restore or restore and recovery from pre-upgrade images fail with the following error message: <pre>2816 DataStore policy restore</pre>	Restore or restore and recovery from pre-upgrade images fail with an error when media server and client versions mismatch.	Ensure that the client version and media server version are the same for restore or restore and recovery operation.

NetBackup for PostgreSQL commands and conventions

This appendix includes the following topics:

- [About NetBackup for PostgreSQL commands](#)
- [NetBackup for PostgreSQL Agent command conventions](#)

About NetBackup for PostgreSQL commands

This section describes the commands, options, and parameters that are available to run the `nbpgsql` operations. Each command contains a brief description, required parameters, and optional parameters for the respective operations. The NetBackup for PostgreSQL Agent supports only those commands, options, and parameters that are mentioned in this document.

Observe for the following:

- Specify the parameters on the command line.
- Specify the operation type `-o` on the `nbpgsql` command line.
- Specify the parameters and options for the respective operations on the command line.

The NetBackup for PostgreSQL command options

Table A-1 The `nbpgsql` command options

Options	Description
-C	Configures the NetBackup client name for redirected restores.
-h	Displays the Help usage, when it is the only option on the <code>nbpgsql</code> command line.
-id	Configures the specified backup.
-l	(Linux) Configures the PostgreSQL library path.
-o	Configures the operation type (backup, restore, query, and delete).
-P	Configures the DataStore policy.
-portnum	Configures the database server port number that identifies the PostgreSQL instance on which the backup or restore is performed.
-s	Configures the NetBackup schedule.
-S	Configures the NetBackup primary server.
-t	Configures the target directory to restore the data.
-u	Configures the database user name.
-z	Configures the LVM snapshot size.
-b	Configures the backup type as LVM or non-LVM

NetBackup for PostgreSQL Agent command conventions

This document uses the following conventions to describe the commands that are specific to the agent.

Run the following commands in the command line interface to see the results:

- The `-help` command (`-h`) option prints a command-line usage message when it is the only option on the command line. For example,

```
nbpgsql -h
```

- Brackets [] indicate that the enclosed component of the command line is optional. Other parameters are required.

- Italics indicate that the information is user supplied. For example, you may provide the client name and the schedule name for a backup operation.

```
nbpgsql -o backup -S primary_server -P policy_name -s schedule_name
```

NetBackup for PostgreSQL commands

This appendix includes the following topics:

- [nbpgsql -o backup](#)
- [nbpgsql -o restore](#)
- [nbpgsql -o query](#)
- [nbpgsql -o delete](#)

nbpgsql -o backup

`nbpgsql -o backup` – runs the backup operation from the NetBackup client.

SYNOPSIS

```
nbpgsql -o backup
-S primary_server
-P policy_name
-s schedule_name
(Linux) -l postgresql_library_path
(Linux) -z snapshot_size
[(Linux) -b backup_type auto, lvm, and nonlvm]
[-portnum db_port]
[-udatabase_user]
```

Description

This command invokes the backup operation from the NetBackup client using the NetBackup DataStore policy name and the schedule type. The parameter `-s` and `-P` are required parameters for Windows. The parameters `-b`, `-l`, and `-z` are required parameters for Linux. The `-portnum` and `-u` are the optional parameters.

On Linux systems, the directory path is `/usr/opensv/netbackup/bin`.

On Windows, the directory path is `install_path\NetBackup\bin`.

Options

`-l`
(Linux) Configures the PostgreSQL library directory

`-portnum`
Configures the database port number that identifies the PostgreSQL instance on which the backup is performed.

`-P`
Configures the NetBackup DataStore policy name.

- S
Configures the NetBackup server name.
- s
Specifies the schedule name that you have configure for the **DataStore** policy.
- u
Configures the database user name.
- z
(Linux) Specifies the LVM snapshot size.
- b Configures the backup type as LVM or non-LVM.

nbpgsql -o restore

`nbpgsql -o restore` – restores the backup files from the NetBackup server.

SYNOPSIS

```
nbpgsql -o restore -S primary_server -t target_directory [-id  
db_backup_id] [-Cclient_name]
```

Description

The `nbpgsql` command restores the backup file using `-t` and `-s` as the required parameters. The `-id` and `-C` are optional parameters.

On Linux systems, the directory path to this command is
`/usr/opensv/netbackup/bin`.

On Windows systems, the directory path to this command is
`install_path\NetBackup\bin`.

Options

- `-C`
Specifies the client name.
- `-id`
Specifies the backup image name.
- `-S`
Configures the NetBackup primary server.
- `-t`
Configures the target directory where the backups are restored.

nbpgsql -o query

`nbpgsql -o query` – query the backup.

SYNOPSIS

```
nbpgsql -o query -S primary_server [-C NetBackup_client_name] [-P  
policy_name]
```

Description

The `nbpgsql -o query` command gets the backup using `-s` as the required parameter and `-C` and `-P` as optional parameters.

On Linux systems, the directory path to this command is
`/usr/opensv/netbackup/bin/`.

On Windows systems, the directory path to this command is
`install_path\NetBackup\bin\`.

Options

- `-C` Retrieves and lists all the backups of the specified client.
- `-P` Retrieves and lists all backups with the specified policy name.
- `-S` Configures the NetBackup primary server.

nbpgsql -o delete

`nbpgsql -o delete` – deletes the backup information from the NetBackup catalog files.

SYNOPSIS

```
nbpgsql -o delete -S primary_server[-id db_backup_id]
```

Description

The `nbpgsql -o delete` command deletes the backup information from the NetBackup catalog files, but retains the backups in the storage media.

The parameter `-s` is a required parameter and `-id` is the optional parameter.

Options

`-id`

Specifies the backup image name to delete the specified backup information.

`-S`

Configures the NetBackup primary server.

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